Warranty Policy for The Vollrath Co. L.L.C.

The Vollrath Company L.L.C. warranties all products it manufactures and distributes against defects in materials and workmanship for a period of one year, except as listed below:

- Refrigeration compressors 5 year part warranty
- Replacement parts 90 (ninety days) on the part only
- Fry pans and coated cookware 90 (ninety days)

Jacob's Pride Collection

The Vollrath Co., L.L.C. offers a Limited Lifetime Warranty to all products in our Jacob's Pride Collection.

- NSF Certified One-Piece Dishers
- NSF Certified Spoodle*
- NSF Certified Heavy-Duty Spoons with Ergonomic Handle
- NSF Certified Heavy-Duty Basting Spoons
- One-Piece Tongs*
- Heavy-Duty One-Piece Ladles*
- Nylon Handle Whips
- One-Piece Skimmers
- Classic Select® and Intrigue® Cookware®

*Jacob's Pride*** Warranty does not cover Kool-Touch® coating and GatorGrip® handles.

All warranties cover normal use and service only and are void if the product has been damaged by accident, neglect, improper use or other causes not arising out of defects in materials or workmanship. The Vollrath Company shall not be liable for loss of use of the product or other incidental or consequential costs, expenses or damage incurred by the purchaser.

Warranty work must have prior approval from The Vollrath Company L.L.C.

See the operating and safety instructions of each specific product for warranty claim procedures.



