



## LIMITED WARRANTY TO COMMERCIAL PURCHASE\* (U.S. & Canadian Sales Only)

Groen warrants to original commercial purchaser/users that foodservice equipment manufactured by Groen ("Groen Equipment") other than CapKold foodservice equipment, shall be free from defects in material and workmanship for (i) 2000 actual operating hours (provided that such equipment has a device that has recorded actual operating hours since the installation of such equipment), (ii) twelve (12) months from the date of installation or (iii) fifteen (15) months from date of shipment from Groen, whichever first occurs (the "Warranty Period"), in accordance with the following terms and conditions:

- **I.** This warranty is limited to replacement parts and related labor for Groen Equipment located at its original place of installation in the United States and Canada.
- **II.** Damage to Groen Equipment that occurs during shipment must be reported to the carrier and is not covered under this warranty. The reporting of any damage during shipment is the sole responsibility of the commercial purchaser/user of such Groen Equipment.
- For Groen Convection Combo™ Steamer-Ovens, HyPerSteam™ Convection Steamers and HyPlus™ Pressureless Steamers, Groen further warrants to the original commercial purchaser/users of such Groen Equipment that the atmospheric steam generators or boilers contained in such Groen Equipment shall be free from defects in material and workmanship for (i) 4000 actual operating hours (provided that such equipment has a device that has recorded actual operating hours since the installation of such equipment), (ii) twenty-four (24) months from the date of installation or (iii) twenty-seven (27) months from date of shipment from Groen, whichever first occurs, provided that: (a) the original purchaser/user shall have also purchased and installed a Groen PureSteem™ Water Treatment System for use in connection with such Groen Convection Combo Steamer-Oven. HyPerSteam Convection Steamer or HyPlus Pressureless Steamer on or before the date such Groen Equipment was installed, (b) the original purchaser/user has continuously used such Water Treatment System in connection with such Groen Equipment from the date of installation, and (c) the commercial purchaser/user shall have maintained such Water Treatment System in accordance with the maintenance and filter cartridge replacement recommendations of Groen, and otherwise maintained such Oven or Steamer in accordance with all other operational and maintenance recommendations of Groen.

- **IV.** For Groen SmartSteam<sup>TM</sup> Boilerless Steamers, Groen further warrants to the original commercial purchaser/users of SmartSteam Boilerless Steamers shall be free from defects in material and workmanship for (i) 4000 actual operating hours (provided that such equipment has a device that has recorded actual operating hours since the installation of such equipment), (ii) twenty-four (24) months from the date of installation or (iii) twenty-seven (27) months from the date of shipment from Groen, whichever first occurs. This warrants Groen SmartSteam Boilerless Steamers that were shipped after May 1, 2003.
- **V.** Groen further warrants to the original commercial purchaser/users of Groen Convection Combo Steamer-Ovens that the electronic relay and control board contained in such Groen Convection Combo Steamer-Oven shall be free from defects in material and workmanship for (i) 4000 actual operating hours (provided that such equipment has a device that has recorded actual operating hours since the installation of such equipment), (ii) twenty-four (24) months from the date of installation or (iii) twenty-seven (27) months from date of shipment from Groen, whichever first occurs.
- **VI.** During the Warranty Period, Groen, directly or through its authorized service representative, will either repair or replace, at Groen's sole election, any Groen Equipment determined by Groen to have a defect in material or workmanship. As to any such warranty service during the Warranty Period, Groen will be responsible for related reasonable labor and portal to portal transportation expenses (time & mileage) incurred within the United States and Canada.
- **VII.** This warranty does not cover boiler maintenance, calibration, periodic adjustments as specified in operating instructions or manuals, consumable parts (such as scraper blades, gaskets, packing, etc.), and labor costs incurred for removal of adjacent equipment or objects to gain access to Groen Equipment. This warranty does not cover defects caused by improper installation, abuse, careless operation, or improper maintenance of Groen Equipment. This warranty does not cover damage to Groen Equipment caused by poor water quality or improper boiler maintenance.





## LIMITED WARRANTY TO COMMERCIAL PURCHASE\* (U.S. & Canadian Sales Only)

**VIII.** THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EACH OF WHICH IS HEREBY EXPRESSLY DISCLAIMED. THE REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE AND IN NO EVENT SHALL GROEN BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES FOR THE BREACH OR DELAY IN PERFORMANCE OF THIS WARRANTY.

**IX.** Groen Equipment is for commercial use only. If sold as a component of another (O.E.M.) manufacturer's equipment, or if used as a consumer product, such Equipment is sold AS IS and without any warranty.

\*Covers Groen Equipment (other than CapKold foodservice equipment and SmartSteam Boilerless Steamers) ordered after September, 2001.

# LIMITED EXTENDED WARRANTY COVERAGE\* (U.S. & Canadian Sales Only)

Limited Extended Warranty Coverage is available on all standard Groen Equipment (other than CapKold foodservice equipment) covered by the above Groen Limited Warranty. Commercial purchasers/users of Groen Equipment may elect to extend the standard limited warranty to cover parts, labor and portal to portal transportation costs (time and mileage) for an additional (i) 2000 actual operating hours, or (ii) twelve (12) month period, or for an additional (i) 4000 actual operating hours, or (ii) twenty four (24) month period, whichever first occurs, in addition to the time period of the standard limited warranty described above. Limited Extended Warranty Coverage is not available to extend the supplemental limited warranty for: (a) atmospheric steam generators or boilers contained in Groen Convection Combo Steamer-Ovens, HyPerSteam Convection Steamers and HyPlus Pressureless Steamers, or (b) electronic relay and control boards contained in Groen Convection Combo Steamer-Ovens, or (c) Groen SmartSteam Boilerless Steamers.

#### **Cost of Extended Coverage**

Five percent (5.0%) of the LIST PRICE of the Groen Equipment to be covered by the Limited Extended Warranty for each additional (i) 2000 actual operating hours, or (ii) twelve (12) months of limited extended warranty coverage. The five percent (5.0%) of the LIST PRICE charge will be the net invoice amount for each year of Limited Extended Warranty Coverage purchased.

### **Conditions of Coverage**

- (1) Limited Extended Warranty Coverage must be purchased at the time the Groen Equipment to be covered is purchased.
- (2) All conditions and limitations on the Standard Limited Warranty Coverage apply to the Limited Extended Warranty Coverage. See above for details of conditions and limitations on the Standard Warranty Coverage.
- \*Covers Groen Equipment (other than CapKold foodservice equipment and SmartSteam Boilerless Steamers) ordered after September, 2001.